

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Steven Lurie	Examiner:	Romain Jeanty
Serial No.:	10/021,877	Group Art Unit:	3623
Filed:	December 14, 2001	Docket No.:	076705-202001/US
Title:	APPARATUS AND METHOD FOR ONLINE ADVICE CUSTOMER RELATIONSHIP MANAGEMENT		
Confirmation No.:	2729		

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AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

Examiner:

In response to the Final Office Action mailed January 7, 2008, please enter the following amendments and consider the following remarks/arguments.

Claims are shown in the list of claims that begins on page 2 of this paper; and

Remarks/Arguments begin on page 14 of this paper.